From: Betty Rae

To: Microsoft ATR

Date: 1/25/02 4:40pm

Subject: Microsoft Settlement

Dear Holders of the Public Trust!

I truly believe that it is in the best interests of the public at large to settle the case between the Department of Justice, the 9 states, and Microsoft.

We and our beloved country need to continue to benefit from the development of the resources and knowledge that Microsoft continually works toward providing, for the good of all, even for their competitors!

Diverting of their finances and energy toward lawsuits on every side is wasting the funds that could much better be utilized for such development.

I realize that lawyers involved in this field need to make a living, also, but, indirectly, it seems that it is being done excessively, at the expense of the good of many of our people. I feel this way, because many improvements in medicine, business and daily life are waiting, unfunded, to be developed by Microsoft, and yes, even by those States and Competitors who filed against Microsoft.

The costs, of what I think are lawsuits that benefit few people, place these developments on a back burner, where they should not be.

Let us settle this antitrust case now, without further ado. From here on, please let Microsoft and the States, Competitors, as well as the Department of Justice, go out and do the GOOD that you can do. Please quit wrangling with one another.

Thank you for allowing me to communicate with you. I wish you all the very best.

Sincerely, (Mrs.) Betty R. Hartwick